



## Rental Policy and conditions related to the Lodge

A prior reservation with the groups & event department is mandatory.

A deposit of 50% before taxes on the cost of the Lodge is required at the time of the reservation. This present contract will be effective once the deposit will be received. We accept check or credit card (Visa, Master Card or Amex). Prices are subject to change without notice. If the contract was signed prior to a price change, we will honour this contract.

Overnight stays: Check-in time is at 4:00 p.m. and check-out time is at 12:00 p.m.

Only one invoice will be made for groups. One payment by one guest will be authorized. The final invoice of your stay will be sent by email one day after your visit.

If the client wishes to add food items or other beverages before or during the stay, he will have to go directly at the Nordik Nature Spa restaurant.

If the client wishes to add spa services during the stay, the cost will correspond to the regular rates from Nordik Nature Spa. The client will have to pay directly at the front desk on the same day.

No cancellation will be reimbursed within 14 days of the scheduled visit date. Modifications to your reservation may be made up to 72 hours (3 business days) prior to your group's arrival.

If a loss or any material damages occur during your stay at the Lodge, fees will be charged to your account. Also, extra charges can be added to your invoice if furniture is moved without authorization or if you leave the Lodge in a poor condition at the time of your departure. A visual inspection will be done before your arrival and after your stay.

The furniture and objects in the Lodge are the property of Nordik Nature Spa. Inventories of the material are made before and after the visit.

You are responsible for the fireplace if you decide to use it. Candles are your entire responsibility to put out at any time after use or when leaving the Lodge.

Pets are not allowed in the Lodge.

Must be 16 years and older for access to the Nordics baths and massages.

The Lodge, as the entire site of Nordik Nature Spa, is a NON SMOKING area.

According to Chelsea's Municipal by Laws: NO. 04-RM-04

3.3 It is not permitted, at any time, for anyone who occupies a building or a property or is in a public place or on public property to make or allow excessive noise to be made by persons under his authority, either by singing, yelling or with a radio, an amplifier or similar equipment or with any other instrument or object projecting noise or sounds in such a way as to adversely affect the well being and tranquility of a person or persons in the vicinity, unless a certificate of occupation for a temporary use has been issued by the Municipality.